

Axter Quality Policy

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Quality Policy

Axter are committed to transforming the flat roofing sector through our manufacturing heritage, innovative design approach and comprehensive specification services that consistently meet our stakeholders' requirements and conform to all applicable legal and regulatory obligations. We strive to deliver transformative and multifunctional (Green, Blue, Solar PV and BioSolar) flat roof systems that have the potential to drive positive change across the built environment.

As part of the global industrial waterproofing and insulation manufacturing group IKO, we are committed to quality, delivering excellence and exceeding customer expectations, whilst leading the construction industry towards a more sustainable and high-performing future.

We recognise that our people are fundamental to our success. We empower every team member to contribute to quality, innovation, and continuous improvement while fostering a culture of collaboration and professional development. Our approach is built on smart, evolving processes that embrace innovative technologies and new methodologies. We use data and evidence to inform our decisions and continuously improve our flat roofing design and specification processes to stay ahead of industry needs and enhance customer satisfaction.

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We are committed to protecting our environment, preventing pollution, and using resources sustainably in all our activities. We comply with all applicable legal requirements and seek to go beyond compliance wherever possible. As a Gold Carbon Literate Organisation (CLO), and accredited B Corporation, we lead by example, meeting the highest standards of social and environmental impact and driving accountability and transparency throughout our industry.

We operate integrated quality and environmental management systems that comply with ISO 9001:2015 and ISO 14001:2015 standards and our Senior Leadership Team (SLT) and management structure provides the necessary resources and support to maintain these systems and ensures they are regularly reviewed for continued effectiveness.

This policy applies to all our activities undertaken within the United Kingdom and Ireland commercial operational territories, covering flat roofing design and specification services, including multifunctional roof finishes. We communicate this policy to all our employees to ensure embedment within Axter's culture and make it available to interested parties. The policy is reviewed annually and updated as necessary to reflect changes in our business objectives, stakeholder expectations, and legal requirements.

In conclusion, we are committed to continual improvement of our quality and environmental management systems and overall performance to ensure we deliver lasting value to our customers, stakeholders, community and environment.

This policy has been approved by:

Phillip Wilcox-Moore FloR Managing Director





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